

Private & Confidential  
Mrs Anna Sokolova  
6 Langdale Close  
Cambridge  
Cambridgeshire CB1 9LP

Dear Mrs Sokolova,

CONSULTANT: Mr M Cameron	CONSULTATION DATE: 23.09.2022
CONSULTATION TIME: 10:00	LOCATION: OUTPATIENT DEPARTMENT

Due to unforeseen circumstances your appointment has been rescheduled.

I am pleased to confirm that an out-patient appointment has been arranged for you at the Spire Cambridge Lea Hospital.

If you have made this appointment directly with the hospital, please contact your GP or referring consultant to ensure that a referral letter is sent prior to your outpatient appointment. If however, this appointment has been made in response to a referral letter from your GP or consultant, a further letter is not necessary.

All patients are required to provide details of a credit or debit card to the hospital. As a result, you will be able to leave immediately after your consultation, treatment or tests without having to worry about settling the hospital bill. If any payment is due you will receive a detailed invoice shortly after your visit.

Insured patients must contact their insurance company prior to the appointment for authorisation. Failure to do so may result in a shortfall in your cover for which you will be personally responsible. Your hospital invoice will be sent directly to your insurer and the payment card details will only be used if there is a shortfall or excess on your policy and seven days later your payment card will be charged automatically. If you need to change this appointment, or have any queries about the above arrangement, please contact a member of our bookings team on 01223 266990. You can also call this number to provide credit or debit card details prior to your appointment if more convenient.

Please be aware that the consultant will charge a fee for their professional services which will be invoiced separately from the hospital charges. If you have any queries about the consultant's fee please contact the consultant's secretary.

We also recommend that you arrive about 15 minutes before your appointment to complete any necessary administration.

We look forward to welcoming you at the Spire Cambridge Lea Hospital.

In the interest of public health, smoking and vaping are not permitted on the hospital premises. To minimise the number of people in the reception areas, please ensure you arrive for your appointment unaccompanied. Anyone who does accompany you, will be asked to wait in the car whilst you attend your appointment. If you have a medical need to be accompanied, please seek approval from the hospital prior to your appointment. If the appointment is for a child, only one parent is permitted to attend the consultation. On arrival you will be given a face mask, and we ask for you to sanitize your hands before checking in at reception.

If you have any specific information or communication needs that you would like us to be aware of, please let us know and we will do our best to meet these needs.

Printed On 16 June 2022

Patient Number: 33547150  
NHS Number:

Please be aware of our Privacy Notice with regards to the data we collect from you. You can find it on our website at <https://www.spirehealthcare.com/legal/privacy-policy/> or we have copies available at the hospital. If required, please ask a member of staff for more information.

Please see the link below regarding updates to the Hospital guidelines.  
<https://www.spirehealthcare.com/patient-information/safe-patient-pathway>

Yours sincerely

#### **OUTPATIENT APPOINTMENTS**

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